



# Health Center Quality Measurement Systems

*A Guide to Clinical Performance Measurement Sets*



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## Introduction to the Toolkit

This toolkit is designed for use by clinical and operational staff working in primary care health center and clinic settings in Northern California. The content of this toolkit was developed by staff from two regional clinic consortia, Health Alliance of Northern California and North Coast Clinic Networks, and Partnership HealthPlan of California (PHC).

This guide is intended for use as a primer on the various quality measurement sets that are currently in use by the Medi-Cal managed care plan and federally qualified health centers. Medi-Cal is California's Medicaid program. The measurement sets reviewed include the following:

- Healthcare Effectiveness Data and Information Set (HEDIS)
- Primary Care Provider Quality Improvement Program (QIP)
- Facility Site Review (FSR)
- Uniform Data System (UDS)

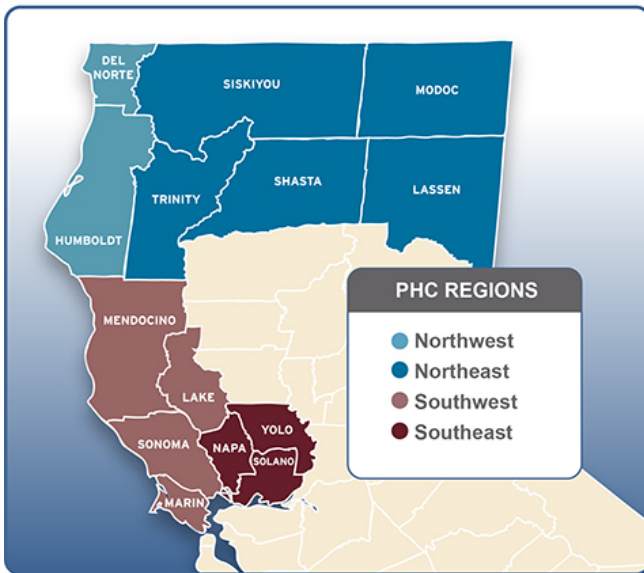
The measurement systems explored in this toolkit are those used by Partnership HealthPlan of California to monitor and incentivize provider performance and improvement in primary care service delivery in the Northern Region (i.e., HEDIS, FSR and QIP) and the federal measurement set for federally qualified health centers (UDS).

This guide is organized into three sections to provide progressively deeper levels of detail on the measurements sets. Each section includes an overview that orients readers to the purpose, content, and suggested use for the material. The three sections include:

1. **Measurement Set Summaries** – provide high-level overviews of each measurement set, how data is collected and reported, and primary purpose for measurement.
2. **Quality Measure Profiles** – explores the importance and impact of health measures through a look at health center performance on 2017 UDS measures.

3. **Quality Measure Specification Comparisons** – serves as a reference with detailed comparisons of measure definitions, documentation requirements, and reporting specifications by measure.

This toolkit is designed specifically for the community clinics and health centers serving a nine county region in Northern California, including Del Norte, Humboldt, Lake, Lassen, Mendocino, Modoc, Shasta, Siskiyou, Trinity. These counties are part of three of Partnership HealthPlan of California’s HEDIS reporting regions: Southwest, Northwest and Northeast (pictured below).



**Figure 1. PHC HEDIS Regions**

Data reported in the Quality Measure Profiles are collected from the health centers serving the counties in the Southwest Region (rose – Mendocino and Lake), Northwest Region (teal – Del Norte and Humboldt counties) and the Northeast Region (blue – Lassen, Modoc, Siskiyou, Shasta, and Trinity).