

Leadership Leverage Points for System Level Results: Reflect, Assess, Plan

Leadership Leverage Points	Current Status			Importance Priority	Action Step to Advance
	In Place	Strengthen	Implement	H, M or L	
1. System Level Aim(s) Established					
2. Board has Adopted and Reviews Progress on Aims					
3. Barriers, Challenges are Addressed					
4. Plan focused on right drivers is in place and Driver Diagram used					
5. Improvement projects to achieve aim(s) have resources					
6. Measures have been established					
7. Leadership team steers, adjusting strategy and execution based on progress and outcome measures					
8. Stories are used to amplify measures					
9. Leaders conduct review with project teams to learn, assess progress, identify needs					
10. Measures of progress are widely distributed throughout organization					
11. Sufficient time has been allocated for the work					
12. Staff are trained in PI methods					
13. Development of improvement skills are part of HR staff development plan					
14. Staff participate on PI improvement projects					
15. The Model for Improvement is used to enable experimentation and learning					
16. Front line managers are trained to connect improvements to operations					
17. Resource allocation based on improvement of processes of care vs. constraints on input costs					
18. CFO and finance staff work to develop, support business case					
19. Resources are invested to support organizational improvement capability					
20. We invest in quality as primary strategy to remove waste, improving efficiency					